



*is now*



August 25, 2009

Dear Clients, Partners, and Friends:

This past year has seen exciting growth in both the size and scope of our business. In order to better reflect the new breadth of our service offerings, we've realized that a corporate name change is in order.

I'm pleased to announce that we've changed our corporate name from "ControlTier Software, Inc." to "DTO Solutions, Inc."

Our new homepage is: <http://www.dtosolutions.com>

The new name is meant to reflect our continued emphasis on IT Operations Consulting, specifically, the **D**evelopment **t**o **O**perations lifecycle.

Is anything happening to the ControlTier open source automation tools?

No. The ControlTier project is stronger than ever and we remain dedicated to investing in its growth. The project will remain named "ControlTier". Part of the reason for the corporate name change is to avoid confusion between the open source tools and our consulting operations. <http://www.controltier.org> remains the home of the ControlTier project.

What does this mean for contacting consultants, billing, existing agreements, etc?

We are the same corporate entity, only our name is changing. All controltier.com email addresses will work as before (although you will begin to receive our emails from "@dtosolutions.com" addresses). Our physical addresses and telephone numbers remain unchanged:

Main Address (unchanged):  
DTO Solutions, Inc.  
1840 Gateway Dr., Suite 200  
San Mateo, CA 94404

Remittance Address (unchanged):  
DTO Solutions, Inc.  
3836 Jefferson Ave.  
Redwood City, CA 94062

Main Phone: (650) 292-9660 (unchanged)

Sincerely,

A handwritten signature in black ink that reads "Damon Edwards". The signature is written in a cursive style with a large, prominent initial "D".

Damon Edwards  
President, DTO Solutions Inc.